



REWARD FAQ

HOW TO UPDATE REWARD 2.8 TO THE LATEST RELEASE

1. Visit the following web page for details of the latest release of ReWaRD 2.8:

www.geocentrix.co.uk/reward/update

2. Before updating your copy of ReWaRD 2.8, check that you are eligible to install the latest release. To be eligible, your ReAssurance agreement for ReWaRD 2.8 must extend to or beyond the advertised release date:

Release details

- Version: 2.8
- Release: 1
- Release date: 11th February 2020
- Setup program: **ReWaRD28Setup.exe** (44 MB)
- Release notes: **ReWaRD2.8.1.txt**
- Eligibility: customers with ReAssurance ending on or after the release date

3. To find the expiry date of your ReAssurance, open ReWaRD 2.8, select the Licence menu, and then click on the Licence Registration command. The expiry or **Valid Until Date** will be shown:

ReAssurance	
Country	<input type="text" value="GBR"/>
Valid Until Date	<input checked="" type="checkbox"/> 31/12/2019
Passcode	<input type="text" value="6458-4e1a"/>

4. If the **Valid Until Date** is on or after the release date, download and run the ReWaRD 2.8 Setup program, from the address given in Step 1.
5. If the **Valid Until Date** is before the release date *and you have already extended your ReAssurance*, follow the instructions “How to renew your ReAssurance for ReWaRD 2.8” available here:

www.geocentrix.co.uk/reward/faqs.html

6. If the **Valid Until Date** is before the release date *and you have not extended your ReAssurance*, you can renew it via the Geocentrix shop, here (choose ReAssurance on the main menu to see the available options and pricing):

www.geocentrix.co.uk/shop/cart

7. When you renew your ReAssurance, we will send you a new licence (.LIC) file that you can import into the program via the Licence Registration box.
8. For further help, please contact Technical Support at:

support@geocentrix.co.uk